



Quality Assurance Inspector

SALARY RANGE (2017): \$50,000-\$99,000

My job is to test products for my company. Every field has standards that must be met by companies and the products they produce, I'm the one to make sure that these standards are met. As a Quality Assurance Inspector, I handle and manage a variety of tasks relating to the quality of products, because of this, my attention to small details is unparalleled.

The Tip: Become an evidence-based manager. The days of managing by intuition are over.

PRIORITY KNOWLEDGE AND SKILLS:

Customer Relationship Management

Knowledge & ability to:

- Apply principles of CRM
- Manage a sales process
- Compelling presentation & report writing
- Develop & execute a distribution strategy
- Leverage e-commerce
- Develop & execute a merchandising strategy
- Leverage co-operative marketing
- Provide customer support
- Develop & execute a pricing strategy

General Management

Knowledge & ability to:

- Manage budgets
- Manage projects
- Negotiate contracts
- Conduct competitive analysis
- Conduct environmental scan
- Leverage contextual knowledge
- Analyze data & leverage business intelligence
- Develop and manage forecasts
- Manage business intelligence and analytics
- Negotiate and manage contracts

Internal Supply Chain Management

Knowledge & ability to:

- Collaborate with partners in product/service design
- Manage inventory and warehousing
- Manage order fulfillment
- Manage transportation logistics
- Design, establish and manage related contracts
- Identify and develop strategic sourcing relationships
- Establish strategic and tactical SCM plans and processes

BUILDING BLOCK EXPERIENCES:

Education & Learning:

- Bachelor of Computer Information Systems. Minor in SCM.
- Completed Quality Assurance Certificate from local polytechnic
- Microsoft Certified Solutions Developer
Have completed courses in the following areas: C/C#, .NET, MS PowerShell, MS Visual Studio, Team Foundation, and Test

My major in CIS introduced me to the importance of discipline and process. I took an elective in project management that soon became a minor in SCM. I commit to a minimum of three professional development courses per year. Most are related to maintaining currency in the latest software and platforms.

<p>Manage</p>	
<p>Employment Experiences:</p> <ul style="list-style-type: none"> ● Did an internship as a system integrator as a data analyst ● At graduation, hired by transportation company as a junior business process improvement analyst ● Promoted to Quality Assurance Analyst. Responsible for software testing prior to implementation across corporate network. 	<p>My experience has been diverse, but I learned early on the importance of quality assurance. If this is done poorly, it can not only sink a product, it can sink a company. I tell people my job is to protect the integrity and reputation of my company.</p>
<p>Community Experiences:</p> <ul style="list-style-type: none"> ● I am passionate about ensuring socio-economic constraints don't limit access to technology. I volunteer for a local charity who raises funds to buy technology for local schools. So far, we have distributed 2400 tablets to children in 64 different schools. 	<p>I go to local schools and train teachers and children on how to use different technology platforms. There is no greatest reward than seeing the "light bulb" go on for a child who has never used a tablet before.</p>
<p>Contextual Experiences:</p> <ul style="list-style-type: none"> ● Played varsity basketball in university. 	<p>I developed a strong work ethic and a reputation for getting things done no matter what. The discipline required in a high-performance team sport taught me the importance of coordination and leadership.</p>
<p>Relationships:</p> <ul style="list-style-type: none"> ● Sought to foster good working relationships with all the people I became dependent upon for deliverables. They need to know me well enough to understand my intentions. 	<p>I understand motivation and how or why people do what they do. I need to know how to read people and know who's having a bad day and how to deal with that, so I always get the best out of them.</p>